

IBM Research Smarter Transportation Analytics

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INSTRUMENTED

We now have the ability to measure, sense and see the exact condition of practically everything.



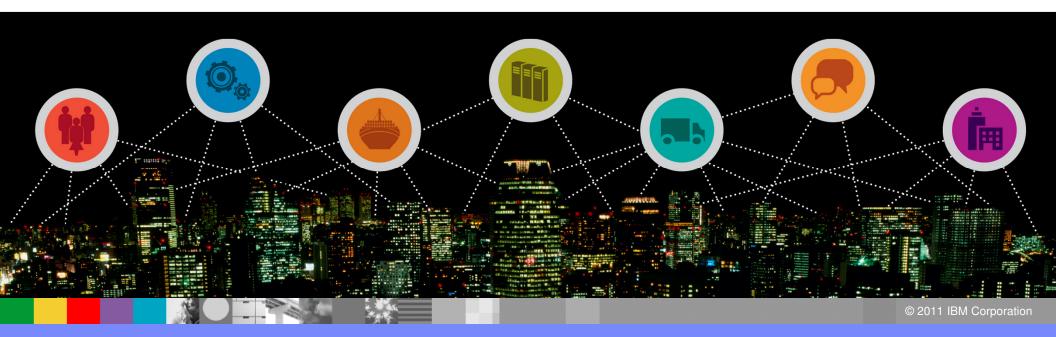
INTERCONNECTED

People, systems and objects can communicate and interact with each



INTELLIGENT

We can respond to changes quickly and accurately, and get better results by predicting and optimizing for future events.



The commuter pain index

Click for the 2011 Commuter Pain Survey

- Surveyed 8,042 commuters in 20 cities on six continents to better understand consumer attitude toward traffic congestion
- Compiled the results into an Index that ranks the emotional and economic toll of commuting in 20 international cities (on a scale of 1 to 100, with 100 being the most onerous)

The index is comprised of 10 issues:

o commuting time o time stuck in traffic

o price of gas is already too high

o traffic has gotten worse

o start-stop traffic is a problem

o driving causes stress

o driving causes anger

o traffic affects work

o traffic so bad driving stopped, o decided not to make trip due to tra



In order to improve traffic flow and congestion, cities need to move beyond knowing and reacting; the world into one giant parking lot



IBM Smarter Transportation Focus Areas

- Transportation Strategy and Planning
- Transportation Maturity Model
- Total Cost of Ownership Models
- Multi-Domain Impact Analysis

Transportation
Advisory
Services

- Integrated payment solutions for multiple transportation modes
- Shared Back office across multiple cities
- Cloud Infrastructure

Integrated Fare Management



Innovative Transportation Pricing

- Single Highway/Bridge Tolling
- Network of Tolled Highway (incl HOT networks)
- City Congestion Charging
- Usage Based Pricing/Taxation

Transportation Information Management

- Real Time Multimodal Traveler Information
- Performance Management and Reporting
- Traffic Prediction and Analytics
- Asset Management
- Decision Support Systems
- Multimodal Integration and Operations Optimization





Benchmarking



| strategic | |
|-----------|--|
| planning | |

real-time information creation capability

real-time intervention < capability

| | | 200 End 200 En | | | |
|----------------------------|---|--|--|--|--|
| | Level 1 Silo | Level 2 Centralized | Level 3 Partially Integrated | Level 4 Multimodal Integrated | Level 5 Multimodal Optimized |
| Planning | Functional Area Planning (single mode) | Project-based Planning (single mode) | Integrated agency wide planning (single mode) | Integrated corrido based multimodal planning | Integrated regional multimodal planning |
| Performance Measurement | Minimal | Defined metrics by mode | Limited integration across organizational silos | Shared multimodal system-wide metrics | Continuous system- wide performance measurement |
| Customer Management | Minimal capability, no customer accounts | Customer accounts managed separately for each system/mode | Multi-channel account interaction per mode | Unified customer account across multiple modes | Integrated multimodal incentives to optimize multimodal use |
| Data Collection | Limited or Manual Input | Near real-time for major routes | Real-time for major routes using multiple inputs | Real-time coverage or major corridors, all significant modes | System-wide real - time data collection across all modes |
| Data Integration | Limited | Networked | Common user interface | 2-way system integration | Extended integration |
| Analytics | Ad-hoc analysis | Periodic, Systematic analysis | High-level analysis ii near real-time | Detailed analysis in real-time | Multi-modal analysis in real-time |
| Payment Methods | Manual Cash Collection | Automatic Cash Machines | Electronic Payments | Multimodal integrate fare card | Multimodal, multi- media (fare cards, cell phones, etc) |
| Network Ops. Response | Ad-Hoc, Single Mode | Centralized, Single Mode | Automated, Single Mode | Automated, Multimodal | Multimodal Real-time Optimized |
| Incident Management | Manual detection, response and recovery | Manual detection, coordinated response, manual recovery | Automatic detection, coordinated response and manual recovery | Automated pre- planned multimodal recovery plans | Dynamic multimodal recovery plans based on real-time data |
| Demand Management | Individual static measures | Individual measures, with long term variability | Coordinated measures, with short term variability | Dynamic pricing | Multimodal dynamic pricing |
| Traveler Information | Static Information | Static trip planning with limited real-time alerts | Multi-channel tri planning and account- based alert subspription | Location-based, on- journey multimodal information | Location-based, multimodal proactive re-routing |

Multimodal Network Management Maturity Model version 1.1

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Level 5

Multimodal Transportation Maturity Model

Level 1

Benchmarking



Level 3

planning and account-

based alert substription

| _ | | Silo | Centralized | Partially Integrated | Multimodal Integrated | Multimodal Optimized |
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| capability | Demand Management | Individual static measures | Individual measures, with long term variability | Coordinated measures, with short term variability | Dynamic pricing | Multimodal dynamic pricing |
| | Traveler | | Static trip planning with | Multi-channel tri | Location-based, on- | Location-based, |

Static trip planning with

limited real-time alerts

Level 2

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Static Information

Traveler

Information

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re-routing

multimodal proactive

journey multimodal

information



Benchmarking



strategic planning

real-time information creation capability

real-time intervention capability

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Benchmarking



strategic planning

real-time information creation capability

real-time intervention capability

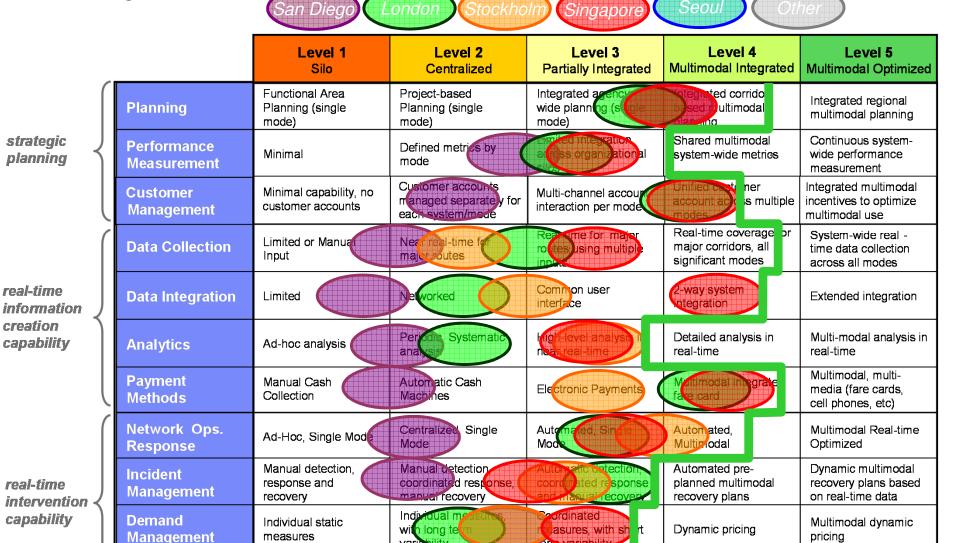
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Static trip planning

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Static Information

Traveler

Information

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re-routing

Location-based.

multimodal proactive

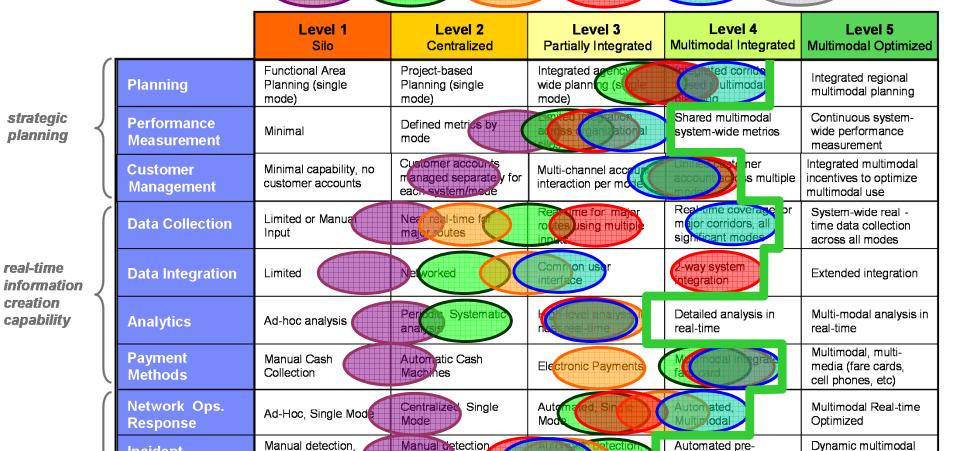
Location-based, on-

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information



Benchmarking



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Location-based, on-

journey multimodal

information

recovery plans

Dynamic pricing

real-time intervention capability

Incident

Demand

Traveler

Management

Management

Information

Multimodal Network Management Maturity Model version 1.1

response and

Individual static

Static Information

recovery

measures

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re-routing

pricing

recovery plans based

Multimodal dynamic

multimodal proactive

on real-time data

Location-based.



Benchmarking

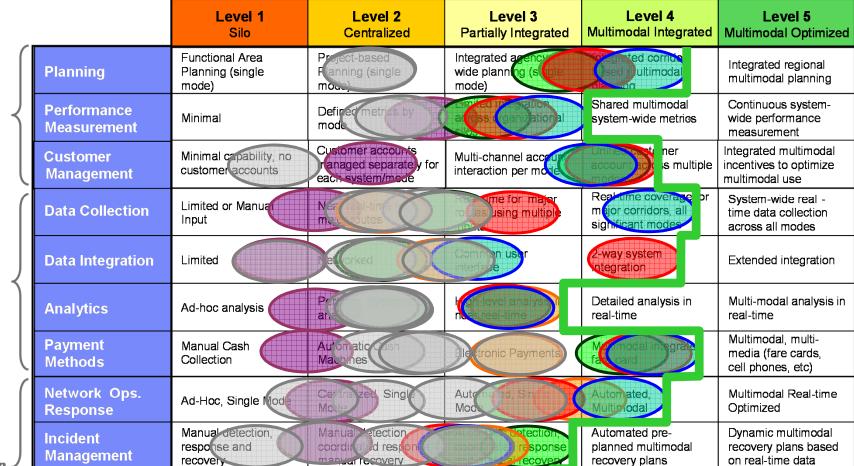
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Multimodal Network Management Maturity Model version 1.1

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re-routing

pricing

Multimodal dynamic

multimodal proactive

Location-based,



Innovation Concepts – Transport Information Management

Issue: strained infrastructure

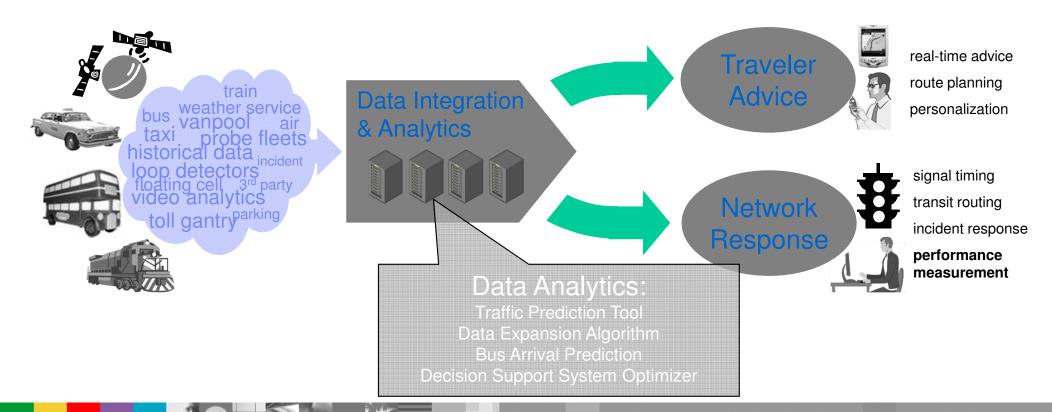
More transport capacity is needed, but construction of new physical infrastructure is **cost prohibitive**, if even possible

Issue: navigating mass transit

Transit is part of the solution, but it **must be easier** for travelers to find their way and weigh **options**

Required Innovation: foundation of data integration & analytics

- Multiple data sources across transport modes
- Integrated to single foundation of information
- Leveraged for multiple uses
- · Based on open standards
- Integrated systems approach, not point solutions



Building the Foundation for Smarter Transportation

Integrate assets and information to improve operations

What data is relevant?

How can it be acquired, cleansed, and integrated?

ManageData

- ↑ Management efficiency
- ↑ Return on assets

Identify impact of changes to customer experience & operations

Describe the current state

Predict future states

Prescribe optimal actions

2 Analyze Patterns

- **↑** Customer loyalty
- ◆ Sales and profit
- ↑ Network awareness

Predict issues across transportation modes to optimize capacity

3 Optimize Outcomes

How to implement actions?

How to disseminate information?

- **↑** Customer satisfaction
- ◆Incident prevention
- Reduced network congestion

Enabled by the IBM Government Industry Framework

Use of Smarter Planet capabilities



Traffic Prediction Tool (TPT)

Issue: "real-time" is too late

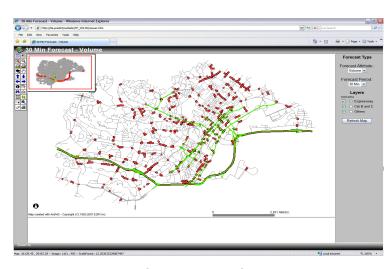
Little automated use is made of the **gigabytes of real-time traffic data** today; often, by the time it is received, it is **no longer representative** of the actual traffic

IBM Innovation: forecast the future

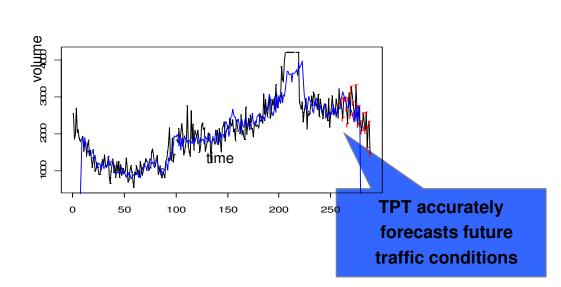
blue = forecast black = actual

IBM's TPT provides a layer of **intelligence** by using sensor data in sophisticated algorithms that **create relevant insights** from the raw data

red = incident



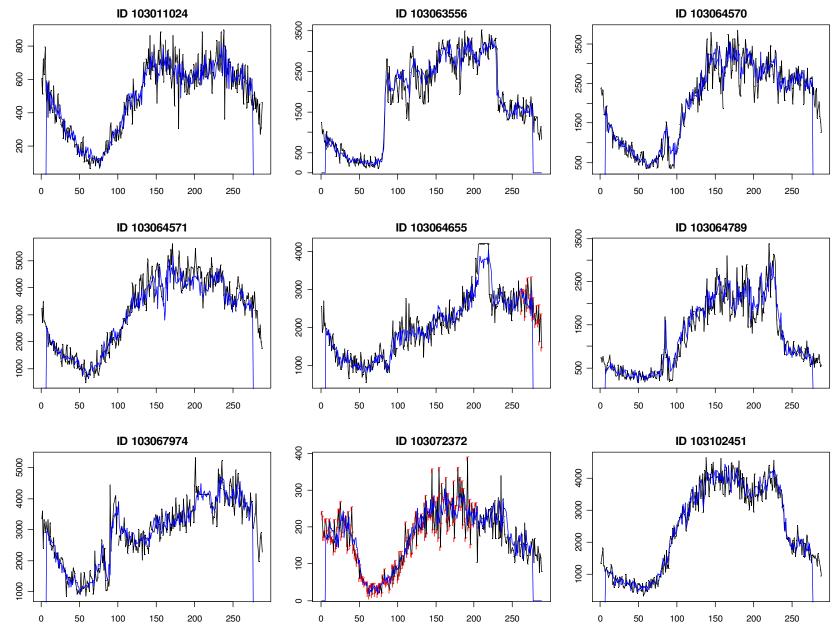
tool screenshot



Areas of Potential Use

Traffic Operations: Advanced Traveler Information; traffic signal timing, ramp metering, route planning & advice, dynamic pricing



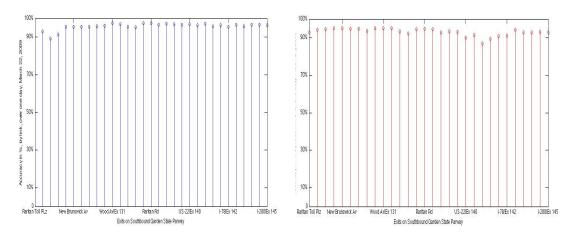


5 minute-ahead volume forecast (blue) vs. actual on Dec 10, 2006. Roadworks were present on Link 103072372 and a vehicle breakdown on Link 103064655.

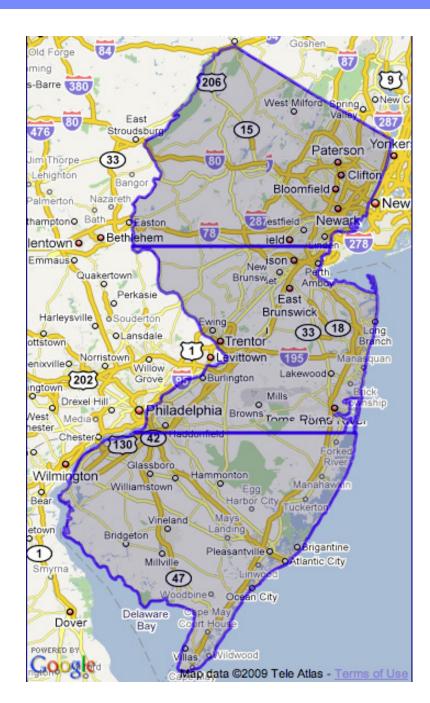


NJTA TPT Test Section of Expressway Studied

- Garden State Parkway
 - Raritan Toll Plaza to Exit 145/I-280
 - o Southbound
 - o Comprising 30 links on the Parkway
- New Jersey Turnpike I-95
 - o Northbound and Southbound
 - o Comprising 65 links on the Turnpike
- Deployment underway following successful tests

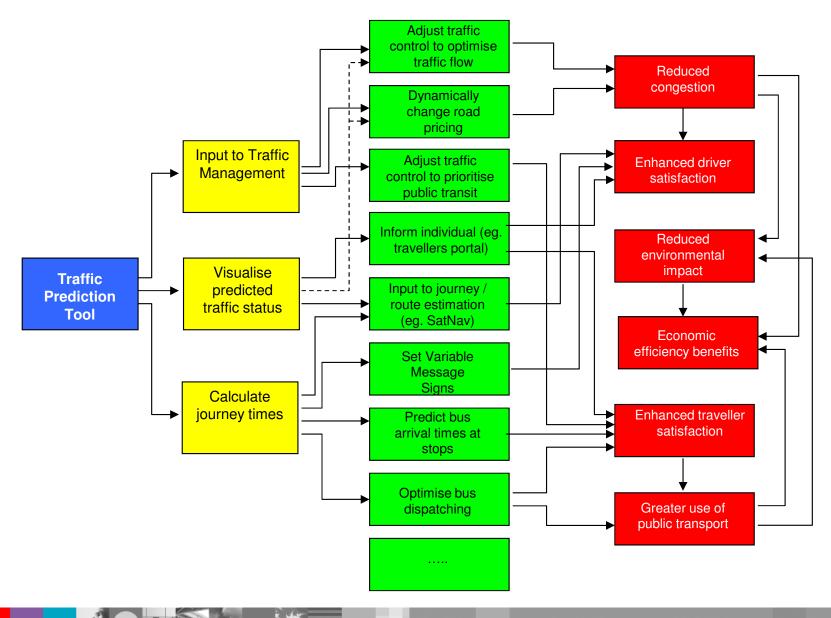


Garden State Parkway, 10-mn predictions, daily average by road link Overall average accuracy over two days analyzed is 95%





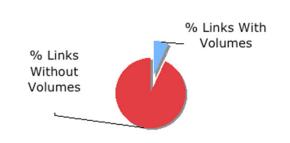
Traffic Prediction value proposition

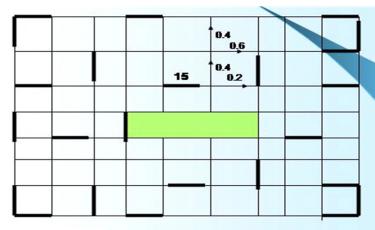


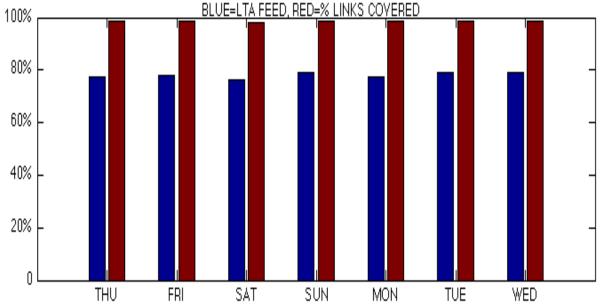


IBM DATA EXPANSION ALGORITHM (DEA)

Current state of LTA traffic volume data







- Problem description: Determine real-time traffic when sensor data is unavailable
- Solution: IBM's Data Expansion Algorithm (DEA)
- Outcome and Benefits: Expand real-time data to as close as possible to full network



BUS ARRIVAL PREDICTION (BAP)

Problem description:

- Provide travellers with accurate and frequently updated future bus arrival time.
- Existing similar systems' performance failed to match the sophistication level of data source.
- Innovative approach is needed to fully unleash the useful information hidden in various data source in a more sophisticated manner, in order to bring the forecasting accuracy up to a level near plus/minus 1 minute with 90% confidence. (*Current service level is within +/- 3 min with 85% confidence)



Solution:

- IBM is currently collaborating with LTA, co-developing a new forecasting algorithm.
- It is mining periodic trends and patterns of bus arrivals, using bus GPS data
- as well as the TPT prediction of future traffic status on subsequent links along the bus routes.



Outcome (<u>ongoing work, interim outcome</u>):

Selected bus service route 61 and 75, 8 bus stops each.

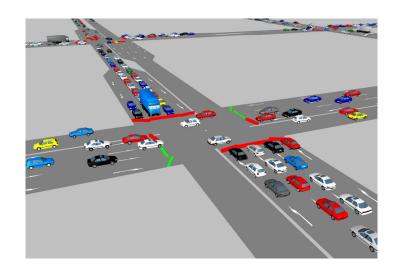




Decision Support System (DSS) Optimizer

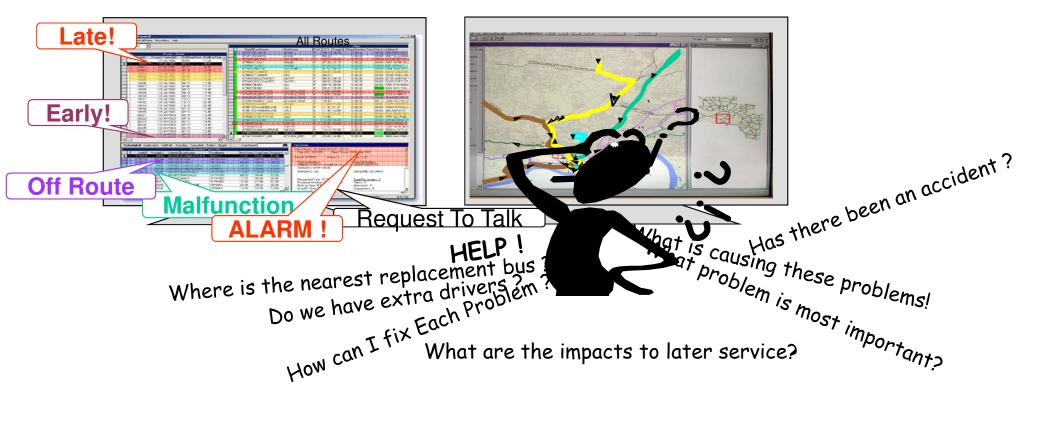
- Transportation Command Centers today are largely not equipped to determine response plans based upon large volumes of data and analytic methods.
- Typically, today, some real-time data is visualized, but the expected outcomes of potential responses are generally not computed.
- It is widely accepted that the "Command Center of the Future" should leverage the massive amounts of transport data for more effective response plan generation.
- This is the motivation of the Decision Support System (DSS) Optimizer



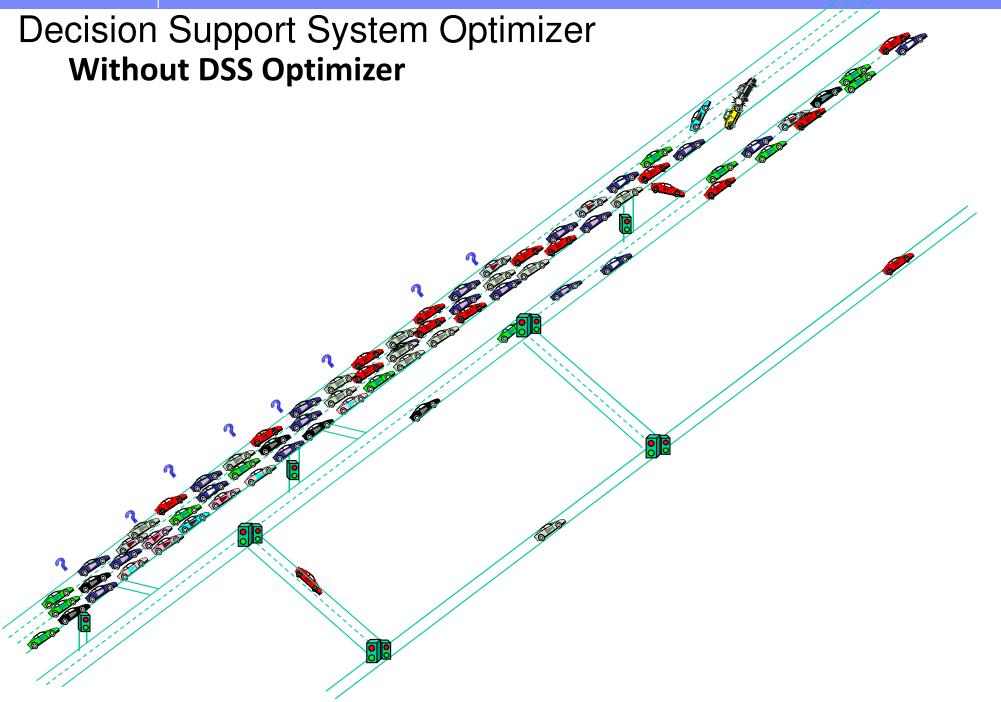




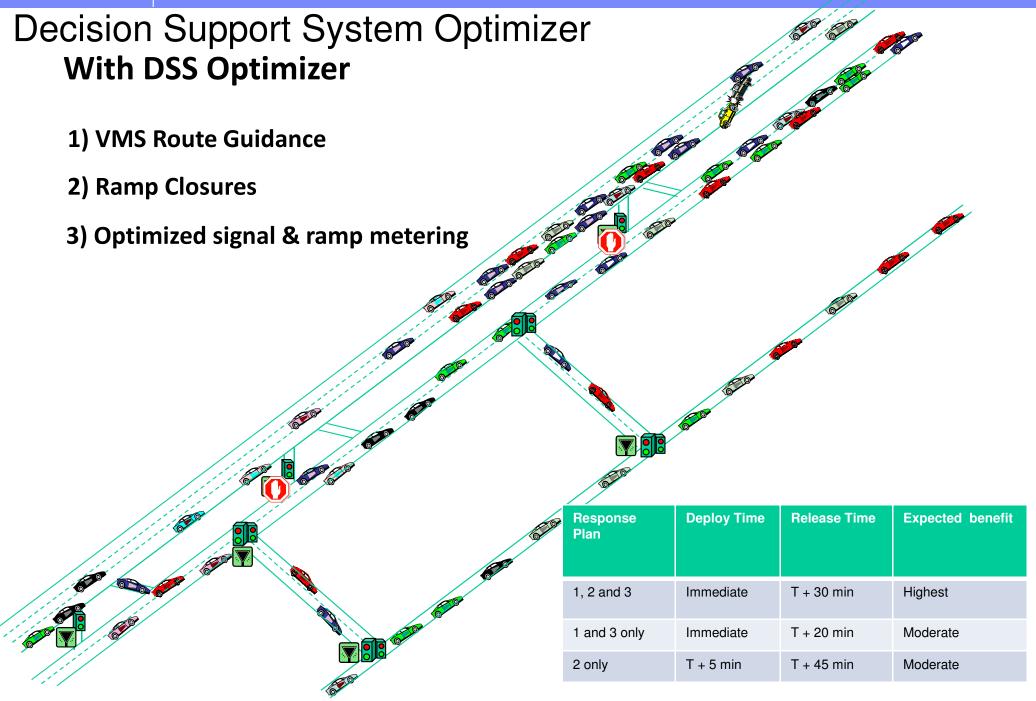
Without DSSO













Screen Shot of DSSO

- Includes traffic prediction, useful for normal or semi-normal conditions
- •Incident detection module is present.
- •Includes Incident Impact Factor Evaluation, a linkby-link list of impacted links and the degree of impact.
- •DSSO Optimal control plan generation.
- Expected benefit and risk of each DSSOgenerated plan
- Ability to enter a different, non-DSSO generated plan and assess its expected benefit.

